



MOBILEVIDEO
SYSTEMS LLC

Warranty Statement

Mobile Video Systems LLC (MVS) makes the following limited warranty, which is effective at the time of the original end-user purchase.

MVS warrants its products against defects in materials for a period of 3 years after the date of purchase. During this period, MVS will repair or replace a defective product or part without charge to the customer. The customer must send the defective product or part to MVS or an authorized MVS dealer. MVS's total liability is limited to the original product cost. The MVS 3 year warranty only applies to complete system sales where all the video components including cameras, cables, DVR's are MVS products and the CF cards (should they be CF DVRs) are also sourced direct from Authorized MVS Dealers. This is to insure component compatibility; integrity, safety and reliability standards are maintained. When mismatched components of questionable integrity or safety are combined with the MVS DVR's the warranty is reduced to 1 year.

Customer's Responsibility

The above warranty is subject to the following conditions:

- Customer must notify MVS of discovering the defective product or part and provide a description of the defect and complete information about the manner of its discovery.
- All warranty servicing of this product must be performed by MVS or an authorized agent.
- Warranty extends only to defects in materials as limited above. Warranty does not extend to any product or part that has been lost or discarded by the customer; to damage to products or parts caused by misuse, accident, improper installation, improper maintenance, or use in violation of instructions furnished with the product; to units that have been altered or modified without authorization of MVS; to damage to products or parts thereof that have had the serial number removed, altered, defaced, or rendered illegible; or to any failure of the product to function caused by fire, flood, war, riot, civil commotion, Acts of God, or any other condition beyond the control of MVS, nor does this warranty extend to the solid state drive (SSD) option on the 4-channel DVR supplied by a third party as this is outside the control of MVS.

Obtaining Warranty Service

To obtain warranty service, the customer must contact the MVS dealer or 888.721.5777 to report a defective product. (The customer must report the model number and serial number if available.)

Shipments must have a RMA number issued in order to process procedure with necessary oversight.

Authorized Master Distributor for Education Market Sales/Service:

Fleet Management, Inc.
2545 Valley Ridge Drive
Cumming, GA 30040
(770) 263-8118 (770) 887-5944 Fax
www.AmericanBusVideo.com
E-mail: sales@AmericanBusVideo.com

Mobile Video Systems LLC
23905 Clinton Keith Road, Suite 114-388
Wildomar, California 92595
Tel: 888.721.5777 • Fax: 951.257.0411
www.mobilevideosystems.net