



1. Warranty Policy

FMI provides replacements for defective products within the applicable warranty period

2. Limitation of Warranty

Please note that FMI is not responsible for providing replacement if the product failure is due to any, but not limited to the following factors:

- (1) The failure/damage is caused by a natural calamity.
- (2) The product has been repaired or taken apart by unauthorized technical staff.
- (3) The product failure/damage by misuse, abuse, water, neglect or tampering.
- (4) The product serial number (if applicable) is not compatible with our original system or the label has been fractured.
- (5) Products are bought from unauthorized channels.
- (6) Customer is not following instructions in user's manual correctly.
- (7) This limited warranty covers only replacement of CF memory card. FMI is not liable for any loss of data or any costs associated with determining the source of system problems or removing, servicing or installing CF memory cards, nor shipping costs.
- (8) This warranty void if the DVR the CF cards are used in are not Made in USA.

3. Customers who are suitable for warranty coverage.

Limited Lifetime Memory Warranty policy applies to all CF memory cards sold directly by FMI on or after 2-17-2009.

4. Duration of Warranty

CF/ SD memory cards are covered by a lifetime warranty, with the above stated limitations.
Note: 10-year warranty in France, Germany and Austria.

5. Additional Remark

- (1) FMI cannot guarantee the data integrity in the RMA process. Please copy your data in advance before you send cards in for replacement to FMI.
- (2) CF cards sent in will be exchanged if determined defective, so any data on the cards sent to FMI will be lost. Do not send them in, if there is any information on them you want, as your specific card will not be returned.
- (3) Because of natural product progression, technology advancements and obsolescence that may cause specific model attrition, this Limited Lifetime Memory Warranty expires when; the product production ends, this model is no longer available from current sources, should a suitable substitute not be offered by the manufacturer.
- (4) There is no other implied or expressed warranty coverage

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